

NEBOSH HSE Introduction to Incident Investigation



IMPROVE SAFETY CULTURE BY PROACTIVE APPROACH TO INCIDENT INVESTIGATION

Course Overview

This one-day qualification is a joint collaboration between NEBOSH and UK's Health and Safety Regulator, the Health and Safety Executive (HSE). It is designed with the aim to show how non-complex incidents can be investigated effectively and organisations can avoid similar incidents from re-occurring by learning from the lessons and implementing action plans to improve it.

Who should attend

This qualification is for anyone who wants to carry out incident investigations effectively; suitable for managers, supervisors, SHE Champions, union representatives and aspiring health and safety practitioners.

Learning Objectives

- Understand why incident investigations are carried out and how human and organisation factors contribute to incidents.
- Understand how to investigate incidents and confidently carry out an investigation.

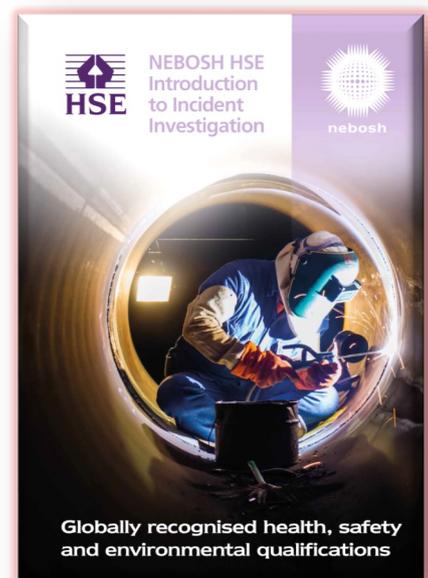
Course outline

- Moral, legal and financial arguments for investigations
- Human and organisational factors that can contribute to an incident
- The process for investigating incidents
- Positive interview strategies and the barriers to successful interviews

Benefits for Employers

Employers will benefit by giving their staff the opportunity to take this qualification, including

- Drive down repeat incidents – learn lessons so it doesn't happen again
- Confidence that your organisation's approach to investigations is robust
- Improved safety culture by encouraging a proactive approach to incident investigation
- Build in-company expertise
- An approach to incident investigations that reflects best practice



Benefits for Employees

On completion of this qualification, you will be equipped with the necessary skills to carry out an unaided incident investigation of a non-complex incident. The qualification will take you through the four steps to a good incident investigation and this includes providing you with the skills required to identify the immediate, underlying and root causes of incidents.

Witness interviewing is a valuable skill for an incident investigator and this qualification introduces you to the **PEACE** model for interviewing. Plus, you will be capable to produce an action plan to prevent a recurrence of an incident.

The knowledge, understanding and skills that you will gain from this qualification will also allow you to contribute to team investigations of larger-scale incidents and positively impact the safety culture in your organisation.

Entry Requirement

There are no entry requirements, but it is recommended that the delegates should have an underpinning knowledge of health and safety issues. Delegates should have a suitable standard of English language in order to understand and articulate the concepts contained in the syllabus (*equivalent to International English Language Testing System (IELTS) score of 6.0 or higher in IELTS tests*).

Course Duration & Study Modes

- Full-time – One day classroom learning (3 hours pre-course study prior to attending the class).
- Distance Learning – Guided, non-classroom based, delegates will be provided hardcopy course materials requiring them to submit assignments and mock examinations to a nominated tutor for guidance and feedback.

Assessment and Certification

Unit INV1: Application of knowledge by analysis of a theoretical incident investigation.

Delegates will be required to complete a practical assessment at the end of the course. You will be provided with a pack of evidence and shown a video of three witness interviews. You will be asked to review the evidence, evaluate each interview and produce an action plan that will help prevent a recurrence of an incident.

Upon successful completion of the practical assessment, delegates will be awarded with NEBOSH HSE Introduction to Incident Investigation issued by NEBOSH.

Professional Recognition and SQA Accreditation

The NEBOSH HSE Introduction to Incident Investigation has been accredited and credit rated by the Scottish Qualifications Authority (SQA). It sits in the Scottish Credit and Qualifications Framework (SCQF) at SCQF Level 5 with 1 SCQF credit point. SCQF Level 5 is comparable to RQF Level 2 in England, Wales and Northern Ireland.

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